



**Clinical Services**

Resource nurses at Student Health have triaged **over 735 calls** from students since the beginning of the fiscal year.



**Lab/X-Ray**

Radiology was excited to begin working with **Dr. Bryan Warne** from McFarland Sports Medicine and Orthopedics. His first day at Student Health was 9/11/15.



**Physical Therapy and Sports Medicine**

Physical Therapy will have a full-time intern physical therapy student, **Patrick Alt**, from the University of Iowa, beginning 10/10/15 - 12/9/15.



**Pharmacy**

Pharmacy has immunized **over 60 staff members** this year against the flu.



**Communications**

Advertising for flu vaccines is in the works, including **ISU Daily ads**, **ISU Daily homepage ad** and **social media ads**.



**Quality Improvement**

Student Health had an all-staff meeting on 9/30/15. We touched on annual training topics including **HIPAA**, **infection control**, **safety in the workplace**, and the **patient satisfaction survey**.



**Administration**

**Sara Parris**, Assistant Director of Administrative Services, began on 9/24/15.



**Health Information Management**

Our **ICD-10 test file** has passed the Navicure clearinghouse edits. We're all set to go with filing claims for ICD-10!

specializing in  
**students:**

*Sara Parris*



Student Health recently filled the assistant director of administrative services position with a seasoned operations manager, Sara Parris. The position is new and was created after recommendations from the Keeling and Associates report. The position will oversee finances, budget,

health information management, communications, IT, and human resources and will be reporting to the director.

Sara Parris, of Urbandale, was interested in the position due to her wide range of experiences. Parris has a rich history working in a variety of administrative positions in health care. She has her masters in Healthcare Administration from Des Moines University.

**“I am excited to be able to work in a university setting,” said Parris. “It is a fun and different atmosphere than most healthcare settings.”**

— Sara Parris, Assistant Director of Administrative Services

Parris began her career at Iowa Hospice where she was an executive assistant then moved to receivables and oversaw the billing for 15 hospices. She then left to be a supervisor at Hawk-I Call Center where she processed applications for insurance and ensured they met all state obligations. Parris’s next role was the director of business management at St. Jude Healthcare where she managed billing and EHR. Prior to her arrival at Student Health, Parris managed the day to day operations of three clinics with 15 providers at Unity Point Cardiology.

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Parris is making the finances here at Student Health her top priority. She will gradually move into other operations areas as she grows into the new position.