



Clinical Services

Clinical Services will be completing a **refresh of laptops** for the clinical/provider staff this summer.



Communications



Student Health stayed **open late during Dead Week** to be able to increase patient visits before summer.



Lab/X-Ray

Laboratory celebrated **National Medical Laboratory Professionals Week** April 19-25. The theme this year is **“Not All Heroes Wear Capes, Some Wear Lab Coats.”**



Prevention Services



Thirty staff and student leaders from across campus participated in a **bystander intervention** for sexual misconduct prevention train-the-trainer on April 17-18.



Physical Therapy

Physical Therapy saw a near record number in April, with nearly **700 patient visits!**



Administration

The **search for a new director** began; the job listing posted 4/29/15.



Pharmacy

Pharmacy sent **590 texts** last March and sent **804 texts** this March; students love it!



Health Information Management



The **ICD-10 Implementation Committee** will meet next week to finalize the ICD-10 training budget and discuss the testing plan that will be conducted during the summer.

specializing in
students:
Student Health's
System Analysts



At Student Health, we have two **system analysts** in the IT Department, **Anne Long** and **Dominic Noll**, who do all of the “behind the scenes” work that allows Student Health to run smoothly.

Anne works with Student Health’s software called **Nextgen** and supports interfaces to other systems such as Iowa State’s main university system. Nextgen is Student Health’s main electronic health system that is used for almost everything in the building including appointment scheduling, billing, and charting.

“The system analysts at Student Health really understand patient care and work hard to find technical solutions that optimize our work flow.”

—Rita Stumpf, Interim IT Manager

“I enjoy working at Student Health,” says Anne Long. “It allows me to experience and use computer science theory in a practical application.”

Dominic does IT work outside of Nextgen. He oversees Student Health’s **self-check-in kiosks, ICARUS**, and many other systems such as **ProPharm**, the information system used by Student Health’s pharmacy for dispensing prescriptions, processing insurance, and tracking inventory. Dominic also manages **CyPoint**, the internal project management system. He has become very knowledgeable in regards to utilizing the software and was recently asked to present our CyPoint system to the university’s CorePlus coordinators group.

In addition to these systems, Dominic does IT project management, acts as a liaison between ITS and Student Health, and supervises student IT technician, Jordan Kauffman, who assists with IT projects.

“Student Health gives me the feeling of working in an intimate business,” says Dominic, “but I also get the benefits and resources of working in a large business.”