



### Clinical Services



The clinical staff has an ARNP student, **Brittini Reifschneider**, doing her rotations September through October.



### Lab/X-Ray



Lab and Xray have been completing **ICD-10 testing** both internally and with external vendors.



### Physical Therapy



Physical therapy has had the highest number of patient visits for the start of fiscal year 2016 in **6 years!**



### Pharmacy



**Leslie Noty** is a PharmD candidate from the University of Iowa who is doing her 5 week rotations with the Pharmacy.



### Communications



Communications is working with a School of Journalism PR 424 class on a **flu vaccination campaign**.



### Quality Improvement



Final data from the **Spring 2015 Patient Satisfaction Survey** was evaluated at the clinician level and distributed to the providers. The results will assist them in taking concrete steps toward providing a better patient experience.



### Administration



Student Health celebrated the retirement of **Dr. Rebecca Fritzsche** after 35 years of service!



### Health Information Management



The **document scanning** section saw a **41% increase** in the number of pages scanned from last year to this year.

## specializing in **students:** *CLIA Inspection*



Left to right (front): **Dr. Renee Ellerbroek**, **Dr. Cosette Scallon**, **Mary Hensley**, **Nancy Grove**, **Janell Bulver**. Left to right (back): **Rita Stumpf**, **Bridget Konz**, **Jennifer Hanson**, **Karen Kerper**

Student Health had a **Clinical Laboratory Improvement Amendments (CLIA)** Inspection August 27th and is proud to announce they passed the inspection without having any deficiencies. These inspections are required every two years.

"After an inspection, a laboratory can be shut down or written up due to deficiencies," said laboratory supervisor, **Rita Stumpf, BSMT (ASCP)**. "I was very pleased to have successfully completed another CLIA inspection with flying colors."

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— *Rita Stumpf, Laboratory Supervisor*

CLIA are federal regulatory standards that apply to all clinical laboratory testing performed on humans in the United States. A clinical laboratory is defined by CLIA as any facility which performs laboratory testing on specimens obtained from humans for the purpose of providing information for health assessment and for the diagnosis, prevention, or treatment of disease.

Stumpf has been with Student Health since August of 2007 and this was the fifth inspection the lab has passed without having to be written up or make changes to procedure.

Some of our success has come from a great partnership with **Dr. Renee Ellerbroek**, who serves as our laboratory medical director and comes from Des Moines several times a year. She reviews policies and procedures and assure everything is running smoothly.

"We are so lucky to have such great laboratory staff here at Student Health," said Stumpf. "They are a big part of the reason why our inspections are so successful."